



APRIL 20, 2026 **SCENARIO TRAINING DAY**

Illinois Crisis Negotiators Association

Will be hosting an 8-hour scenario-based training session in Marion, IL at the Thrillville Thrillbillies Stadium.

Registration will be limited to 50 attendees.

For more information or to register, visit

www.icnaonline.com.

This training has been approved by ILESTB for the following mandates:

Constitutional/Proper Use of LE Authority (.5), Crisis Intervention (3hrs/2.5 Scenario-based), Legal Updates (.5), De-Escalation Techniques (4hrs/3.5 Scenario-based).

KEY OBJECTIVES

ACTIVE LISTENING

DE-ESCALATION

CONFLICT RESOLUTION

TEAM TRAINING

**PRACTICE DIFFERENT
ROLES & TRANSITIONS**

**PRACTICE
COMMUNICATION
SKILLS IN HIGH STRESS
ENVIRONMENT**

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January 29, 2026

Illinois Crisis
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For over 25 years the Illinois Crisis Negotiators association has been dedicated to education, training, and growth of the field of crisis negotiators from law enforcement, correctional, dispatchers, mental health fields, and criminal justice professionals. To help ensure that our members are prepared to respond when a crisis strikes our association remains dedicated to the mission of providing our membership with the most current and effective crisis negotiation training, resources, ideologies, practices, and techniques available.

ICNA would like to invite your crisis negotiators, dispatchers, and corrections officers to an 8-hour scenario training day scheduled for April 20, 2026. This will include a short review of multiple skills used by crisis negotiators, tips and tricks used in real negotiations, and handling peaceful and non-peaceful resolutions.

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For more information and to register please visit
www.icnaonline.com

If you have any questions, please do not hesitate to contact me, or any of the other equally dedicated board members listed in the "Board Members" section of our website,
www.icnaonline.com.

Respectfully,

Erica Scott
ICNA President